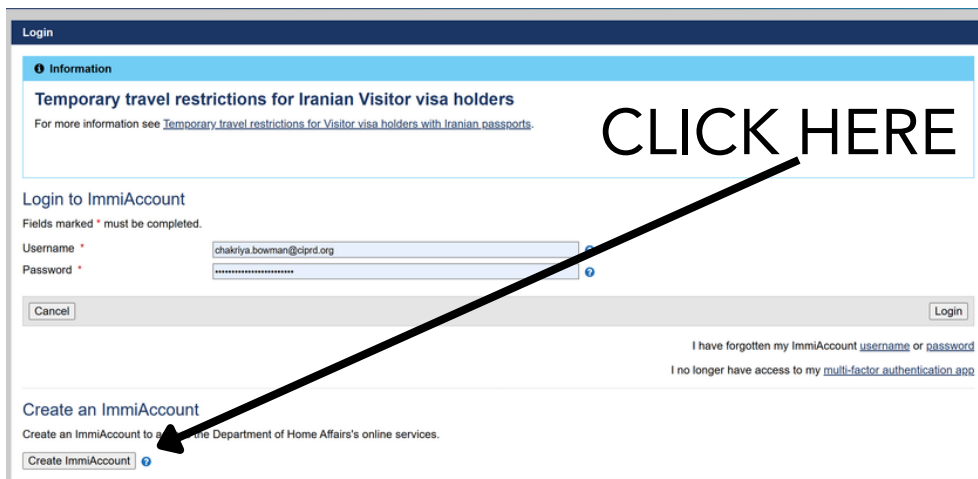


HOW TO CREATE AN IMMI ACCOUNT

Creating an Immi account is really easy. You can do it yourself with a decent internet connection.

STEP 1: GO TO THE WEBSITE

You will find the immi login here: <https://online.immi.gov.au/lusc/login>
Go to the bottom where you see Create an ImmiAccount and click the button.
This is what the site looks like.

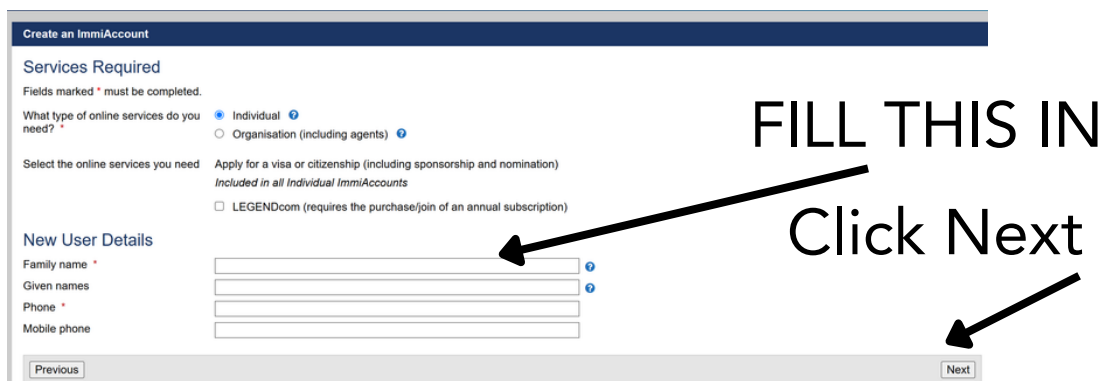


The screenshot shows the 'Login' page of the Immi system. At the top, there is a blue header with the word 'Login'. Below it, a section titled 'Information' contains a link to 'Temporary travel restrictions for Iranian Visitor visa holders'. The main section is 'Login to ImmiAccount', which includes fields for 'Username' (containing 'chakriya.bowman@ciprd.org') and 'Password'. A 'Login' button is at the bottom right of this section. Below the login fields, there is a link 'I have forgotten my ImmiAccount username or password' and another link 'I no longer have access to my multi-factor authentication app'. At the bottom of the page, there is a section titled 'Create an ImmiAccount' with a description and a 'Create ImmiAccount' button. A large black arrow points from the text 'CLICK HERE' to the 'Create ImmiAccount' button.

On the next page, enter your EMAIL ADDRESS. Make sure you keep access to this as all your messages will go there. Check it regularly!!

Click the button that says "Send Verification Code" and a code will be sent to your email. Enter it on the next page to validate your account.

Now enter your personal details. Leave INDIVIDUAL selected. Do not select anything else.



The screenshot shows the 'Create an ImmiAccount' page. It has a blue header with the text 'Create an ImmiAccount'. Below it, a section titled 'Services Required' includes a radio button for 'Individual' (which is selected) and a radio button for 'Organisation (including agents)'. There is also a checkbox for 'LEGENDcom'. Below this, there is a section titled 'New User Details' with input fields for 'Family name', 'Given names', 'Phone', and 'Mobile phone'. At the bottom of the page, there are 'Previous' and 'Next' buttons. A large black arrow points from the text 'FILL THIS IN' to the 'Family name' field. Another large black arrow points from the text 'Click Next' to the 'Next' button.

next you will be asked for a lot of details including a password and secret questions and answers. Tick the boxes and then press NEXT.

WRITE THE ANSWERS AND YOUR PASSWORD DOWN!!!! You could put them in your phone Notes application, your emails or in a Google Doc. Somewhere you can access at any time, from anywhere, just in case you lose your phone.

People are always losing their answers – please don’t let that be you. Write them down. Use the correct cases and spelling

• alphanumeric
• punctuation and special characters (~!@#\$%^&*()_+=-{}|.\,/?)

New password *

Re-type new password *

Password strength: OK ✓
Passwords match ✓

Secret questions and answers
Note: you will need to remember the exact answers to these questions if you forget your password.

Question 1 *

Answer 1 *

Question 2 *

Answer 2 *

Question 3 *

Answer 3 *

Declaration

Terms and conditions
[View the ImmiAccount terms and conditions \(opens in a new window\)](#)
☒ * I accept the ImmiAccount terms and conditions to access the Department of Home Affairs services and agree to an ImmiAccount being created in my name. All details on this form are correct.

Security check
✓ * I am not a robot

The next screen will ask you to use an Authenticator app. You can either choose to use an app (if you already have one installed, only use Google Authenticator or Microsoft Authenticator and they are BOTH FREE) or you can choose “other options” and receive the authentication code via email. Choose whichever you find easier. If you have never used an authentication app before, go for the email by selection “Help! I need other options” at the bottom of the page.

And then you are all set! You are ready to enter the ballot on 1 July.